



# GRAND RAPIDS EMBROIDERY

GREmbroidery.com

## EMBROIDERY PRICING per stitch count - JANUARY 1<sup>st</sup>, 2024

QTY > STITCHES	1 ITEM x \$2.50	2-4 ITEMS x \$2.25	5-11 ITEMS x \$2.00	12-23 ITEMS x \$1.75	24-47 ITEMS x \$1.50	48-71 ITEMS x \$1.25	72-95 ITEMS x \$ 1.00
2,500	\$25.00	\$12.50	\$10.00	\$7.00	\$6.00	\$6.00	\$6.00
3,000	\$25.00	\$12.50	\$10.00	\$7.00	\$6.00	\$6.00	\$6.00
3,500	\$25.00	\$12.50	\$10.00	\$7.00	\$6.00	\$6.00	\$6.00
4,000	\$25.00	\$12.50	\$10.00	\$7.00	\$6.00	\$6.00	\$6.00
4,500	\$25.00	\$12.50	\$10.00	\$7.88	\$6.75	\$6.00	\$6.00
5,000	\$25.00	\$12.50	\$10.00	\$8.75	\$7.50	\$6.25	\$6.00
5,500	\$25.00	\$12.50	\$11.00	\$9.63	\$8.25	\$6.88	\$6.00
6,000	\$25.00	\$13.50	\$12.00	\$10.50	\$9.00	\$7.50	\$6.00
6,500	\$25.00	\$14.63	\$13.00	\$11.38	\$9.75	\$8.13	\$6.50
7,000	\$25.00	\$15.75	\$14.00	\$12.25	\$10.50	\$8.75	\$7.00
7,500	\$25.00	\$16.88	\$15.00	\$13.13	\$11.25	\$9.38	\$7.50
8,000	\$25.00	\$18.00	\$16.00	\$14.00	\$12.00	\$10.00	\$8.00
8,500	\$25.00	\$19.13	\$17.00	\$14.88	\$12.75	\$10.63	\$8.50
9,000	\$25.00	\$20.25	\$18.00	\$15.75	\$13.50	\$11.25	\$9.00
9,500	\$25.00	\$21.38	\$19.00	\$16.63	\$14.25	\$11.88	\$9.50
10,000	\$25.00	\$22.50	\$20.00	\$17.50	\$15.00	\$12.50	\$ 10.00
STITCH COUNT FORMULA	PER 1,000 x \$2.50 x QTY	PER 1,000 x \$2.25 x QTY	PER 1,000 x \$2.00 x QTY	PER 1,000 x \$1.75 x QTY	PER 1,000 x \$1.50 x QTY	PER 1,000 x \$1.25 x QTY	PER 1,000 x \$1.00 x QTY

### PRICES IN BOLD ARE MINIMUMS

Larger orders may qualify for a discounted rate, which can be assessed at the time of order.

\*Quantity rates are based on production duplication of a single design

- more than one design requires separate setup and resets the quantity rate.

If employee names are added at the time of logo application: price is \$5.00 per garment.

If employee names are added at a later date: price is noted in monograms & personalization.

### MONOGRAMS & PERSONALIZATION\*

INCLUDES 15 MINS DESIGN TIME	1 ITEM	2-4 ITEMS	5-11 ITEMS	12-23 ITEMS	24+ ITEMS
TOWEL/BLANKET	\$35.00	\$25.00	\$20.00	\$15.00	\$14.00
LEFT CHEST	\$35.00	\$20.00	\$15.00	\$12.00	\$10.00
CUFF	\$35.00	\$15.00	\$12.00	\$10.00	\$8.00
BACKPACK	\$35.00	\$15.00	\$13.00	\$10.00	\$8.00
HEADWEAR**	\$35.00	\$15.00	\$13.00	\$10.00	\$8.00

We reserve the right to increase the price for monograms/names if:

- design time takes longer than 15 minutes (\$25/half hour)

- monogram/name is large or complex, over 2,500 stitches, 3" or more

\*\*add \$5.00 for setup of headwear if 5 or less items



## **POLICY / TERMS**

**Grand Rapids Embroidery will make every effort to make sure you are completely satisfied with your order.**

**Payment is due upon delivery for all orders.** All embroidery orders are non-refundable. If a quality issue arises, we will make every effort to fix the issue if notified within 2 weeks of the customer receiving the goods. We do our very best to inspect and quality check each item throughout the production process. Paid-in-full affirms acceptance of product delivered. We accept Check, Mastercard, Visa, American Express, Discover (3.99% fee for credit card payments will be added by the card processor.) A \$25.00 service fee will be added every 30 days for unpaid outstanding invoice balances. A \$20 fee will be charged for returned check / bank / credit card cancellation fees.

**Grand Rapids Embroidery is not responsible for replacement of customer supplied goods if issues arise during production.** Fabrics & garment construction vary and we make every effort to produce outstanding embroidery that will stand the test of time in quality and wearability. We are happy to supply advice with vendor options to offer customers a wide range of colors, styles, sizes, materials, pricing, etc. to meet budget concerns. We aim to accommodate our customer's requests to the best of our ability and will advise if embroidery will not meet quality standards on a particular product for final production. Backing/stabilizer will be chosen in white or black according to stitch count density and fabric structure to best accommodate design reproduction.

**If a customer finds a product we source at a better price,** we will work to negotiate our price (ex: Nike, Adidas, higher end brands) upon review. There is often a particular reason or manufacturing issue for products found on clearance, discontinued. This may cause issues during the embroidery process. If we invest time in recommending brand & style numbers, and a customer then finds sources at a lower price, we ask that you respectfully notify us prior to purchase to see if we can match or beat the price.

**Grand Rapids Embroidery aims for timely deliverables within 5-10 days of order placement.** For first time orders or new logo artwork, it is optimal to have two full weeks to work up the design and provide samples for approval. A project will be scheduled upon client approval of design & final quote. A delivery date will be set at that time. We strive to beat our deadlines and will make every effort to communicate our progress to keep you informed.

**Grand Rapids Embroidery routinely posts images of completed projects on social media - Facebook and Instagram** and aims to include a link to the customer's website if available. We do our best to be respectful of a customer's privacy and will remove any post if notified by email of the request.

***We appreciate the opportunity to be of service!***

Grand Rapids Embroidery reserves the right to adjust or make changes in pricing and policy at any time according to individual project requirements and production process.